

SmartShopper[®]

**Get the Most
from your
SmartShopper
program**



Personal Assistant Team (PAT)

Your dedicated access line: 866-285-7078

- Personalized “white glove” support
- Understand all your options
- Finds the best place for you and your family
 - Convenience, cost, quality
- Schedules appointments, handles reauthorizations
- New PATChat feature
- Save money out-of-pocket, earn cash



97% Who have shopped would recommend SmartShopper to family and colleagues!

70% of those who talk with a Personal Assistant earn an incentive!

How it works

1



Member's doctor recommends a medical service

2



Member has multiple SmartShopper options to find convenient high-value options

3



Member has procedure at the location of their choice

4



Once the claim is paid...

SmartShopper verifies that the location qualifies for an incentive and triggers a reward.

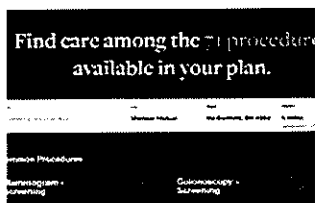
Timeline to your incentive check

Step 1

Shop for your procedure:

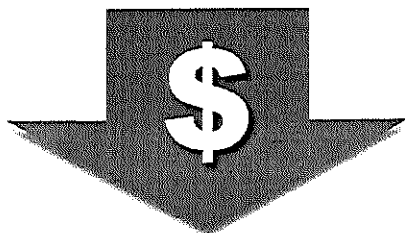
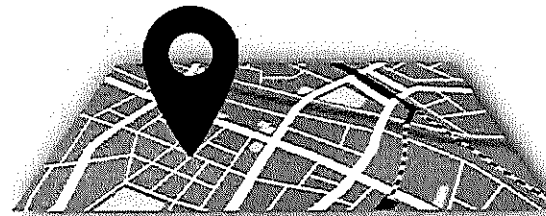


OR



Step 2

Have the procedure at the SmartShopper incentivized location



4-6 Weeks after your procedure,
your claim is processed &
you will receive your incentive check

